

BJ81 Suite Hotel****

General Terms and Conditions

Arrival

Apartments are available for check-in from 15:00 on the day of arrival. In case of early arrival, only apartments confirmed in advance are available.

Early Check-in / Late Check-out

Early check-in and late check-out are only possible based on availability and prior arrangement. For more information on availability and pricing, please inquire at the reception in person or by phone.

Departure

Please vacate the apartments by 10:00 at the latest on the day of departure.

Child Discount

Accommodation is free of charge for children under the age of 4 when sharing a room with their parents.

A baby cot is available free of charge, subject to availability.

Payment Options

Accepted bank and credit cards: Eurocard MasterCard, Visa, Visa Electron, Amex, Maestro. Our hotel accepts SZÉP Cards.

Gift Vouchers

You can purchase gift vouchers for our hotel. Vouchers are issued online, with a minimum purchase value of HUF 10,000. Vouchers are non-refundable and valid for one year from the date of purchase.

Exchange Rate / Foreign Currency

Accepted currencies: HUF and EUR.
Our prices include VAT.

Tourist Tax (IFA)

The tourist tax is **HUF 550 / person / night** and must be paid for guests over the age of 18.

The room rate does not include this tax, which must be paid separately on site.

Booking Cancellations

Reservations can be modified or cancelled up to **48 hours before arrival**, depending on the hotel's current occupancy.

- If the reservation does not have a valid credit card guarantee and arrival is not confirmed by the specified deadline, our system will automatically cancel it.
- For bookings with a valid credit card guarantee, rooms will be held until midnight on the day of arrival. If the guest does not arrive by then, the hotel is entitled to charge the price of one night as a business loss.
- For bookings made through intermediaries (e.g. online booking platforms), modification and cancellation policies are governed by the intermediary's own terms.

How to Cancel

Cancellations must be submitted in writing (via email or through the online booking system).

The date of cancellation is the date when it is confirmed by the hotel.

Daily Housekeeping

Our hotel provides daily housekeeping, typically performed in the afternoon; the exact time cannot be guaranteed in advance.

Daily housekeeping includes:

- Making the bed
- Wiping taps and sink
- Refilling liquid soap and dish detergent
- Replacing toilet paper
- Cleaning the toilet
- Changing kitchen towel
- Wiping tables
- Vacuuming and mopping
- Applying air freshener spray
- Emptying trash bins

For hygiene and privacy reasons:

- Cleaning staff are not allowed to remove leftover food or drink from kitchen counters
- They are not allowed to handle personal items (e.g. clothes, documents)

To facilitate cleaning, please remove personal belongings, especially from beds and tables.

Linen Replacement:

- Towels: every 2 days
- Bed linen: every 3 days
- Upon request, extra towel change is available at a surcharge of €2 / towel.

Service Interruptions, Maintenance, and Force Majeure

The hotel reserves the right to perform maintenance on the premises and to take promotional photos or videos even during guest presence.

We reserve the right to temporarily suspend certain services (e.g. wellness, jacuzzi) due to maintenance or other operational reasons.

In cases of force majeure (e.g. extreme weather, pandemic, utility outages, official restrictions), the hotel is not liable for any unavailable services or the impossibility of accommodation.

Catering and Other Services**Breakfast Options:**

- Buffet breakfast: 07:00–11:00 during high season, 08:00–11:00 during off-season (autumn to spring)
- In-room breakfast: available free of charge if ordered at check-in on the day of arrival

Sports Equipment:

Our hotel offers sports equipment rental. Rental begins with a signed Rental Agreement at reception.

Guests are fully responsible for the equipment throughout the rental period.

Facilities for Families with Children:

- Baby cot
- High chair
- Bathroom step stool

Please note that the safety of children is always the responsibility of the parents or accompanying adults.

Limitation of Liability

A lockable safe is available in hotel rooms for the secure storage of valuables.
The hotel has no liability for items left in rooms, common areas, or outside of the room.

Pets

Pets are only allowed upon prior arrangement and subject to availability of designated pet-friendly rooms.

- **Only dogs** are permitted; other animals (e.g. cats, rodents, birds) are not allowed.
- The dog must not exceed 5 kilograms in weight.
- Pets may stay in the room only under constant supervision of the guest.
- Pet stay fee: **€40 / night**.

If a guest arrives with a pet without prior notice, the hotel reserves the right to refuse accommodation.

The guest is fully responsible for any damage or disturbances caused by the pet.

Parking

One parking space is provided free of charge per booking in the hotel's gated parking area.

Additional parking is available upon prior request and for a surcharge.

Use of the hotel's gated parking is at your own risk.

The hotel accepts no liability for damages to vehicles (e.g. theft, damage, weather conditions).

Swimming Pool

The pool is open from 12:00 to 20:00, only during the summer season. For pool availability, please inquire at reception.

The pool is only accessible to hotel guests.

Pool Rules:

- Swimwear is mandatory
- Children under 14 must be supervised by a parent
- Use is strictly prohibited after consuming alcohol, drugs, or intoxicating substances
- Eating and drinking in the pool are not allowed
- No glass, bottles, or sharp objects in the pool are not allowed

There is no lifeguard supervision in the wellness area, so usage is at your own risk. Our outdoor pool operates from May to October, depending on weather conditions.

Jacuzzi (Penthouse)

Use of the jacuzzi is at your own risk.

Guests of the Penthouse apartment must sign a Jacuzzi Use Declaration upon check-in. In case of misuse or violation of the rules, the hotel reserves the right to claim compensation.

Other Rules

- Hazardous and harmful materials are not allowed on the premises.
- Guests under the influence of drugs or excessive alcohol are not permitted in the apartment.
- After 22:00, noise and loud music are prohibited; please respect local quiet hours.
- Visitors must be registered. A €50 surcharge applies for unregistered guests after 23:00.
- Lost room card: HUF 5,000 / card.
- Beach towel: available per guest upon voucher, with a deposit of €15.

Data Protection

Personal data is handled confidentially in accordance with applicable laws.
The purpose of data processing is to inform guests about hotel updates and services.

Compensation

Guests are liable for any damage they cause.
The accommodation provider reserves the right to request a deposit upon arrival.

Safety and Personal Protection**Fire Safety:**

Fire detection systems are in place.
In case of emergency, call 112 and notify the reception staff.

CCTV Surveillance:

The hotel is under camera surveillance.
The policy is available at reception.

Lost & Found:

Found items are stored for three months; the return shipping and its cost should be borne by the guest.

Smoking:

All apartments are non-smoking.
Smoking is only permitted in designated areas.

Contact

Email: info@bj81hotel.hu
Phone: +36 30 263 9601

General Legal Clause

The hotel reserves the right to unilaterally modify the content of the General Terms and Conditions.

Changes are effective from the date of publication.

Hungarian law applies to these GTC and all legal relationships between the parties.
In case of legal disputes, the competent Hungarian court will proceed.

Administrative Clause

Effective date of the General Terms and Conditions: [insert date]

The current GTC is available:

On our website: <https://bj81hotel.hu/>

- In printed form at the reception
- By finalizing the reservation, the guest acknowledges and accepts the hotel's General Terms and Conditions.

OPERATOR

Operator: Monk Solutions Kft.

Registered address: 2112 Veresegyház, Baragödör utca 10.

Tax number: 25927809-2-13